National Certification for Healthcare Interpreters An Update

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National Coalition on Healthcare Interpreter Certification

- Started in 2008 by NCIHC with funding from The California Endowment to bring stakeholders together.
- 15 groups were chosen that represented interpreters, healthcare providers, healthcare institutions, community advocacy groups and language service providers.

Language Line / IMIA

- While part of the Coalition, started own initiative on the side.
- Based on the LLS over-the-phone oral test and the IMIA Spanish written exam.
- Launched Spanish test Oct 10, 2009.
- \$430 for both written and oral test.
- Forming the National Board of Certification for Medical Interpreters (NBCMI).
- www.certifiedmedicalinterpreters.org

Concerns

- Not legally configured to certify.
- Limited national buy-in; only LLS and IMIA listed as supporters on their website.
- Direct conflict of interest for LLS, which is funding, leading, and partly implementing the process.

Certification Commission for Healthcare Interpreters

- Launched on September 15, 2009.
- Legally configured to certify as a 501©6.
- Supported by a "who's who" in the health and interpreting field: AHA, APHA, ATA, NCIHC, ALC, NCQA, NHeLP - 29 listed.
- First meeting of commssioners, Oct. 2009.
- Certification expected by end of 2010.
- www.healthcareinterpretercertification.org

Impact on Washington? It depends . . .

- Will interpreters *seek* certification through either of these processes?
- Will local employers/contractors *recognize* or *require* either certification?
- Will DSHS deem either test?
- How quickly will tests be available in new languages?

Raising the Bar

 National certification will increase the quality of interpreting in healthcare in many places.

 National certification increases the professional image of interpreters in healthcare. For more information,

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