

Community Engagement and Advocacy Selected Resources

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Background Information & Policy Resources:

American Association of Colleges of Pharmacy Curricular Resources Center
National Health Law Program, AACP, and National Alliance of State Pharmacy Associations
(2010). *Analysis of State Pharmacy Laws: Impact of Pharmacy Laws on the Provision of
Language Services and Language Services Resource Guide for Pharmacists*
www.aacp.org.

California Health Care Language Assistance Act SB 853 Resources,
California Pan-Ethnic Health Network. <http://www.cpehn.org/sb853.php>

DSHS, State of WA (2010). Cultural Competency in Health Services and Care – A Guide for
Health Care Providers. <http://tinyurl.com/2d58arx>

DSHS, State of WA. Language Testing and Certification Program.
<http://www.dshs.wa.gov/ltc/>

Halber, K.V. and Halber, D.A. (2008). Essentials of Cultural Competence in Pharmacy Practice,
American Pharmacists Association , <http://tinyurl.com/2djj77u>

Ethnomed: Integrating cultural information into clinical practice
Patient Education: Medication
<http://ethnomed.org/patient-education/medication/medication>

Joint Commission (2010). Patient-Centered Communication Standards and *Advancing Effective
Communication, Cultural Competence, and Patient- and Family-Centered Care: A Roadmap for
Hospitals* . <http://tinyurl.com/28ojdxv>

Let Everyone Participate: Limited English Proficiency: A Federal Interagency Website
www.lep.gov

Meducation: medication instructions for elderly, low health literate, and non-English speaking
patients. <http://info.meducation.com/>

Modern Language Association Language Map
A Map of Languages in the United States (searchable by state, county, language)
http://www.mla.org/map_main

Municipal Research Center of Washington: Community Outreach to Immigrant and Ethnic
Populations. *Civic Engagement of Immigrants and Ethnic Minorities*
<http://www.mrsc.org/Subjects/Governance/Diversity/ImmOutreach.aspx>

National Health Law Program Issue Brief (2008). *Language Services in Pharmacies: What is
Required?* (2008) <http://www.healthlaw.org/search/?q=pharmacies>

New York Lawyers in the Public Interest (NYLPI) Fact Sheets:
Requirements for Language Access in Pharmacies under the NYS Attorney General's Settlement
Agreements; Know Your Rights in NY Pharmacies. <http://tinyurl.com/2dxvxtm>

Owens, C.W. and Jackson, J.C. (2003)
Collaborative Strategies for Language Access in Seattle & King County Meeting Report. Refugee and Immigrant Health Promotion Program, Harborview Medical Center
ethnomed.org/cross-cultural-health/interpretation/access-report.pdf

New York Lawyers for the Public Interest (2010). *Health Justice Newsletter* August 4, Featured: Pharmacies and Language Access. <http://tinyurl.com/HJNews>

NYCLanguageRx.org website
Center for Evaluation, New York Academy of Medicine
<http://nyclanguagerx.org/>

Smith, G. (2010). Make the Road New York Wins Pharmaceutical Language Access Fight in NYC
<http://nwfco.org/867/make-the-road-wins-rx-language-access-fight-in-nyc/>

State of NY Office of the Attorney General. (2009). Cuomo Announces Agreements with Major Pharmacies to Provide Customers with Prescription Medication Instructions in their Primary Language . http://www.oag.state.ny.us/media_center/2009/apr/apr21a_09.html

Two tablets...¿pero cuándo? Addressing language barriers in the pharmacy
DiversityRx 'Your Voice' Webinar Series: Webinar #3: Meds & LEP, presentation by Nisha Agarwal, Doreena Wong, and Joana Ramos
<http://www.diversityrxconference.org/webinar3/>

Washington State Pharmacy Association (<http://wsparx.org/>)
Resource Center: Limited English
<http://tinyurl.com/289ypqq>

Advocacy Networks and Resources

DiversityRx
<http://diversityrx.org/>

Interpreters United/WFSE
<http://interpretersunited.wfse.org/>

Healthy Washington Coalition
<http://www.healthywacoalition.org/>

Kaiser Family Foundation
<http://www.kff.org/>

Families USA
<http://www.familiesusa.org/>

NW Federation of Community Organizations
<http://nwfco.org/>

Fieldstone Alliance
<http://www.fieldstonealliance.org/index.cfm>

Northwest Health Law Advocates (NoHLA)
<http://nohla.org/>

Grassroots Institute for Fundraising Training
<http://herndonalliance.org/>

Progressive States Network
<http://progressivestates.org/>

Herndon Alliance
<http://herndonalliance.org/>

WashingtonCAN!
<http://washingtoncan.org/wordpress/>

Idealist.org Community Action Center
<http://tinyurl.com/2c23563>

WashPIRG
<http://www.washpirg.org/>

