Creating Interpreter Resources



An Alaskan Experience

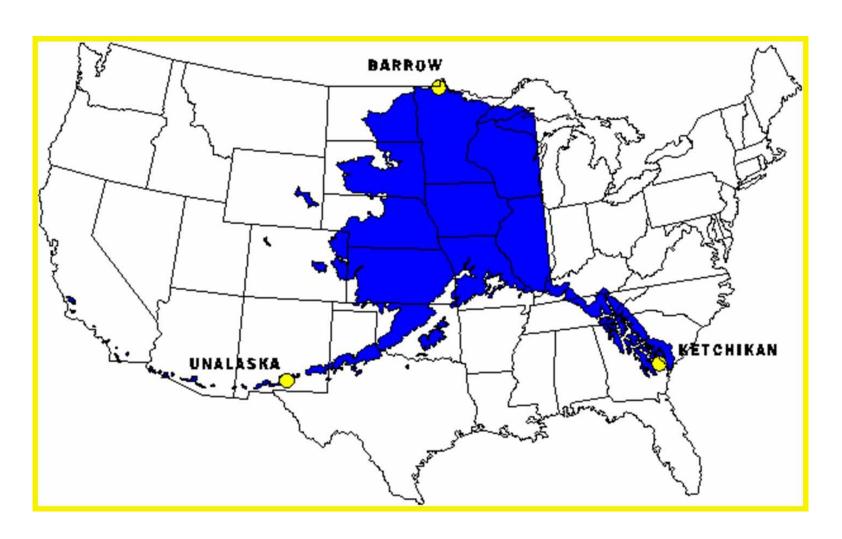
Some Background

- 665,000 residents
- 14.3% of households speak a language other than English at home
- 4.2% LEP residents
- Many different languages spoken

Photo credit Eric Luse 4012



Scope of the Problem: Geography



Scope of the Problem: Supply and Demand

- Inadequate supply of qualified interpreters
- No method to determine interpreter qualifications
- No central place to find interpreters
- Each agency had independent list





Photo credit John Hyde Ak Div. Tourism

One Solution/A Public Private Collaboration How We Got There



Photo credit Rex Melton Ak Div. Tourism

1. Do your homework



Anchorage Museum of History & Art. Library & Archives.

BUILD SOLID FOUNDATION

Needs Assessment

- Survey documenting interpreters needed
- Resources to provide
- Ask Decision-makers able to make funding allocations and Front-line staff

BUSINESS PLAN

Outline Plan

- Identify Funding Sources
- Identify Staffing
- Identify Training/Technical Assistance
- Identify legal structure

2. Cross Disciplines and Boundaries



3. Involve Everyone



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- Businesses real estate companies, banks
- Federal government agencies, i.e.post office
- State government agencies
- Non-profits
- Health Care providers

4. Call meetings (free food)





Photo credit: Ak Dept Tourism

LEAD AGENCY

- Has the ability to bring people together
- Identify Key People in Different Sectors
- Keep people involved and informed

5. Ask for Commitments/Build on Successes



Photo credit K. Ozaki Ak Div. Tourism

Looking Forward

- Planning for long-term sustainability (funding, but also interpreters)
- Need to show "deliverables" every year to justify ongoing commitment
- Technical issues concerning Alaska Native languages



Robin Bronen Alaska Immigration Justice Project robin.bronen@akimmigrationjustice.org 907/279-2457