

Continuing Pharmacy Education and Patients with Limited English Proficiency

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Washington State

Credentialing Requirements

Pharmacist (Chapter 18.64 RCW)

- Pharmacists must renew their license annually on or before their birthday.
- Licensee must submit a signed statement indicating 15 credit hours of pharmacy related continuing education (CE) has been earned during the previous year.

Washington State CE Audits

- Pharmacist must keep records of CE for 4 years.
- Acceptable CE accreditation providers:
 - Accreditation Council for Pharmacy Education (ACPE)
 - Washington Board of Pharmacy
 - Others as approved by BOP

ACPE Continuing Pharmacy Education

- Institute of Medicine (IOM)
 - using five core areas all health care professionals should develop and maintain proficiency
- American Association of Colleges of Pharmacy (AACCP)
 - Center for the Advancement of Pharmaceutical Education (CAPE) contemporary educational outcomes prepare pharmacists for their evolving role in meeting patient and public health needs
- National Association of Boards of Pharmacy (NABP)
 - redefined Blueprint for the pharmacist licensing exam
- Joint Commission of Pharmacy Practitioners (JCPP)
 - executive directors of 11 professional pharmacy organizations developed Future Vision of Pharmacy Practice

Where To Get CPE on LEP

- Online
 - www.cme.medscape.com
 - www.rxschool.com
- Trade Journals
 - *Washington Pharmacy*
- On-site Education
 - Preceptorships

Where To Get CPE on LEP

- National Conferences
 - American Public Health Association, 11/7-11/2009, Philadelphia, PA
 - Medication Safety And Limited English Proficiency: A Continuing Education Curriculum For Practicing Pharmacists
- Regional Conferences
 - Northwest Pharmacy Conference, 6/3-6/2010, Coeur d'Alene, ID

Where To Get CPE on LEP

- Local Conferences
 - WSPA New Drugs | New Laws, UW 1/24/2010 & WSU 4/25/2010
 - Meeting the Needs of Patients with Limited English Proficiency
 - Discuss laws and rights pertaining to patients with limited English Proficiency
 - Identify language needs of patients
 - Use resources available for translation and interpretation services

Independent Study

- Journal Articles
 - Thomas J. Dilworth, Dave Mott, Henry Young. **Pharmacists' communication with Spanish-speaking patients: A review of the literature to establish an agenda for future research.** Research in Social and Administrative Pharmacy, Volume 5, Issue 2, June 2009, Pages 108-120.
 - Marcia M. Worley, Jon C. Schommer, Lawrence M. Brown, Ronald S. Hadsall, Paul L. Ranelli, Timothy P. Stratton, Donald L. Uden. **Pharmacists' and patients' roles in the pharmacist-patient relationship: Are pharmacists and patients reading from the same relationship script?** Research in Social and Administrative Pharmacy, Volume 3, Issue 1, March 2007, Pages 47-69.

QUESTIONS?

For More Information

- Department of Health
 - License Customer Service Center: 360-236-4700
 - Website:
<http://www.doh.wa.gov/hsqa/Professions/Pharmacy/default.htm>
- Accreditation Council for Pharmacy Education
 - <http://www.acpe-accredit.org/>
- Limited English Proficiency (federal agency website)
 - <http://www.lep.gov/>